

BOARD OF PUBLIC WORKS AND SAFETY
Agenda Request Form

(Form B-01-2012)

Organizations and individuals are asked to submit a request form and supporting documents to be placed on the agenda. You will be contacted by the City confirming the date of the meeting in which your request will be heard.

Please make sure that your contact information is accurate in case we need to get in touch with you. The Board of Works meets on the 1st and 3rd Monday of each month at 5:00 p.m. in City Hall located at 70 E. Monroe Street.

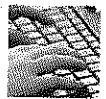
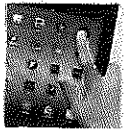
Date Submitted:	1/25/2016	Requested Meeting Date:	02/01/2016		
		Confirmed Meeting Date:			
Received by:					
Contact Information: Please provide all requested information in the fields below. (Print or Type)					
On Behalf of Organization or Individual:		City of Franklin			
Name:	Lynnette Gray		Telephone:	(317) 738-3365	
Title or Position:	City Attorney				
E-Mail:	lynng@igmlawfirm.com				
Address:	63 E. Court St.				
City:	Franklin	State:	IN	ZIP:	46131
Who will attend the meeting and present the request?					
Name:	Lynnette Gray-John Auld		Telephone:	(317) 738-3365	
Title or Position:	City Attorney – Insurance Representative				
E-Mail:	lynng@igmlawfirm.com				
Please describe the purpose or title of your presentation.					
To request to apply for Cyber Security insurance;					
Supporting documents: All supporting documents should be submitted with the request form.					
1. Cyber Insurance Quotation					



BCS Insurance Company

Powered by **LLOYDS**

Cyber Insurance Quotation



Frequently Asked Questions

Do you have any questions about your insurance? The frequently asked questions below are here to help you make an informed decision.

What is Cyber Liability Insurance?

"Cyber" Liability is insurance coverage specifically designed to protect a business or organization from:

- Liability claims involving the unauthorized release of information for which the organization has a legal obligation to keep private or confidential
- Liability claims alleging invasion of privacy and/or copyright/trademark violations in a digital, online or social media environment
- Liability claims alleging failures of computer security that result in deletion/alteration of data, transmission of malicious code, denial of service, etc.
- Defense costs in State or Federal regulatory proceedings that involve violations of privacy law; and
- The provision of expert resources and monetary reimbursement to the Insured for the out-of-pocket (1st Party) expenses associated with the appropriate handling of the types of incidents listed above

The term "Cyber" implies coverage only for incidents that involve electronic hacking or online activities, when in fact this product is much broader, covering private data and communications in many different formats – paper, digital or otherwise.

What does Privacy Liability cover?

The Privacy Liability insuring agreement in our policy goes beyond providing liability protection for the Insured against the unauthorized release of Personally Identifiable Information (PII), Protected Health Information (PHI), and corporate confidential information like most popular "Data Breach" policies. Rather, our policy provides true "Privacy" protection in that the definition of **Privacy Breach** includes violations of any rights to privacy (e.g., person's right of publicity or disclosure of private information). Because information lost in every data breach may not fit State or Federal-specific definitions of PII or PHI, our policy helps to fill these potentially costly gaps. This is a key provision that truly sets the BCS Cyber and Privacy Liability Policy apart from others.

What does Privacy Regulatory Claims Coverage cover?

The Privacy Regulatory Claims Coverage insuring agreement provides coverage for both legal defense and the resulting fines/penalties emanating from a **regulatory claim** made against the Insured, alleging a privacy breach or a violation of a Federal, State, local or foreign statute or regulation with respect to privacy regulations.

What does Security Breach Response Coverage cover?

This 1st Party coverage reimburses an Insured for costs incurred in the event of a security breach of personal, non-public information of their customers or employees. Examples include:

- The hiring of a public relations consultant to help avert or mitigate damage to the Insured's brand
- IT forensics, customer notification and 1st Party legal expenses to determine the Insured's obligations under applicable Privacy Regulations
- Credit monitoring expenses for affected customers

Our policy can extend coverage even in instances where there is no legal duty to notify if the Insured feels that doing so will mitigate potential brand damage (such voluntary notification requires prior written consent).

What does Security Liability cover?

The Security Liability insuring agreement provides coverage for the Insured for allegations of a "Security Wrongful Act", including:

- The inability of a third-party, who is authorized to do so, to gain access to the Insured's computer systems
- The failure to prevent unauthorized access to or use of a computer system, and/or the failure to prevent false communications such as "phishing" that results in corruption, deletion of or damage to electronic data, theft of data and denial of service attacks against websites or computer systems of a third party
- Protects against liability associated with the Insured's failure to prevent transmission of malicious code from their computer system to a third party's computer system

What does Multimedia Liability cover?

The Multimedia Liability insuring agreement provides coverage against allegations that include:

- Defamation, libel, slander, emotional distress, invasion of the right to privacy, copyright and other forms of intellectual property infringement (patent excluded) in the course of the Insured's communication of media content in electronic (website, social media, etc.) or non-electronic forms

Other "Cyber" insurance policies often limit this coverage to content posted to the Insured's website. Our policy extends what types of media are covered as well as the formats where this information resides.

What does Cyber Extortion cover?

The Cyber Extortion insuring agreement provides:

- Expense and payments to a harmful third party to avert potential damage threatened against the Insured such as the introduction of malicious code, system interruption, data corruption or destruction or dissemination of personal or confidential corporate information.

What does Business Income and Digital Asset Restoration cover?

The Business Income and Digital Asset Restoration insuring agreement provides for lost earnings and expenses incurred because of a security compromise that leads to the failure or disruption of a computer system, or, an authorized third-party's inability to access a computer system. Restoration costs to restore or recreate digital (not hardware) assets to their pre-loss state are provided for as well. What's more, the definition of **Computer System** is broadened to include not only systems under the Insured's direct control, but also systems under the control of a **Service Provider** with whom the Insured contracts to hold or process their digital assets.

What is "PCI-DSS Assessment" coverage?

The Payment Card Industry Data Security Standard (PCI-DSS) was established in 2006 through a collaboration of the major credit card brands as a means of bringing standardized security best practices for the secure processing of credit card transactions. Merchants and service providers must adhere to certain goals and requirements in order to be "PCI Compliant," and under specific agreements, may subject an Insured to an "assessment" for breach of such terms. The BCS Cyber and Privacy Liability Policy responds to PCI assessments as well as claims expenses in the wake of a breach involving cardholder information.

Who is RPS?

With more than 1,000 employees in more than 30 U.S. States, Risk Placement Services empowers insurance agents and brokers like yours with product and industry expertise, and access to exclusive Property & Casualty insurance coverage for their clients throughout the country. RPS is the exclusive Managing General Agent for the specialized Cyber insurance quotation your agent has provided herein. RPS is consistently recognized by Business Insurance magazine as the nation's largest Managing General Agency. Your agent's decision to partner with RPS speaks of their desire to provide your organization with the best insurance solutions available in the marketplace today.

How is this policy better than other options in the marketplace?

As with any insurance policy, what sets our coverage apart lies in the definitions and exclusions in the policy. The BCS Cyber and Privacy Liability Policy offers comprehensive critical terms such as **Privacy Breach**, **Computer System**, and **Media Content**. These definitions, along with the absence of some industry-standard exclusions and a drastically streamlined application process, make this policy more comprehensive and easier to access than the typical cyber policy available from traditional sources.

Isn't this already covered under most business insurance plans?

The short answer is "No". While liability coverage for data breach and privacy claims has been found in limited instances through General Liability, Commercial Crime and some D&O policies, these forms were not intended to respond to the modern threats posed in today's 24/7 information environment. Where coverage has been afforded in the past, carriers (and the ISO) are taking great measures to include exclusionary language in form updates that make clear their intentions of **not covering these threats**. Additionally, even if coverage can be found in rare instances through other policies, they lack the expert resources and critical

1st Party coverages that help mitigate the financial, operational and reputational damages a data breach can inflict on an organization.

Are businesses required to carry this coverage?

While there is presently no law that requires a business or organization to carry Cyber Liability, there is a national trend in business contracts for proof of this coverage. In addition, the SEC is encouraging disclosure of this coverage as a way of demonstrating sound information security risk management. Laws such as HIPAA-HITECH and Gramm-Leach-Bliley and state-specific data breach laws are continually driving demand as requirements for notification in the wake of a data breach become more expensive.

Do small businesses need this coverage?

The Symantec 2014 Internet Security Threat Report reports that small businesses accounted for 30% of targeted spear-phishing attacks in 2013. In 2012, Verizon reported that approximately 40% of all data breaches that year occurred among companies with fewer than 100 employees. Even more alarming is the fact that 60% of companies that have been a victim of cyber-attacks are out of business within six months. While breaches involving public corporations and government entities garner the vast majority of headlines, it is the small business that can be most at risk. With lower information security budgets, limited personnel and greater system vulnerabilities, small businesses are increasingly at risk for a data breach.

If e-commerce functions such as payment processing or data storage are outsourced, is this coverage still needed?

The responsibility to notify customers of a data breach or legal liabilities associated with protecting customer data, remain the responsibility of the Insured. Generally speaking, business relationships exist between Insureds and their customers, not their customers and the back-office vendors the Insured uses to assist them in their operations. Outsourcing business critical functions such as payment processing, data storage, website hosting, etc. can help insulate Insureds from risk, however, the contractual agreement wording between Insureds, their customers and the vendors with whom they do business will govern the extent to which liability is assigned in specific incidents.

What is the cost of not buying the coverage and self-insuring a data breach?

The Ponemon Institute, a well-known research firm, publishes an annual "Cost of a Data Breach" report. In partnership with IBM, the 2014 report indicated that the average cost paid for each lost or stolen record is \$201. These numbers are reflective of both the indirect expenses associated with a breach (time, effort and other organizational resources spent during the data breach resolution, customer churn, etc.), as well as direct expenses (customer notification, credit monitoring, forensics, hiring a law firm, etc.).

Because every breach is different, and the per-capita cost of a breach depends largely on the number of records compromised, it is helpful for small to mid-sized organizations to start with a lower number of \$65/record, (the average direct costs associated with a breach in the Ponemon study) – multiply this number by the estimated number of records containing PII, PHI or financial account information in the Insured's control. By engaging in this simple exercise, businesses quickly understand the financial value of

implementing cyber insurance as a risk transfer vehicle. More information can be found at www.ponemon.org.

Who is the insurance carrier?

The BCS Cyber and Privacy Liability Policy is underwritten by BCS Insurance Company and powered by and with the backing of certain syndicates at Lloyd's of London. BCS Insurance Company is a licensed insurance company in all states, Puerto Rico and the District of Columbia. BCS Insurance Company provides value through a solid foundation of strong governance, national and international capabilities and product and industry expertise and is rated A- (Excellent) by A.M. Best. BCS Insurance has been in business for over 60 years. It is a wholly owned subsidiary of BCS Financial Corporation which, in turn, is owned by all Blue Cross Blue Shield primary licensees. BCS Insurance Company's relationship with certain syndicates at Lloyd's of London brings additional strength, stability and industry-leading expertise to the RPS cyber insurance program.

What is the claims-handling process?

A 24-hour data breach hotline is available to report incidents or even suspected incidents. As soon as you suspect a data breach incident or receive notice of a claim, you should call the hotline listed in your policy. This hotline is manned by Baker Hostetler, a world-wide leading privacy law firm with experience in handling thousands of data breach events. Immediately after calling the hotline, you are required to send notice to Clyde & Co., the designated legal firm that has been contracted to triage initial notices in this regard. This can be done by sending an email with a brief description of the incident, including your contact information, to the claims-reporting email address listed in your policy. Your agent, as well as the in-house BCS claims team, will receive notification of the incident (or any third-party claim) as well. It is critical that you immediately report any and all incidents that you believe could give rise to a claim of any kind under this policy.

What if there are questions that are not answered here?

Please contact your preferred Cyber Professional who will assist you with any questions you may have.

(A stock insurance company, herein the "Company")

Policy No. RPS-Q-0127551/1

Cyber and Privacy Liability Insurance Policy

94.111 (01/15)

NOTICE: THE POLICY CONTAINS ONE OR MORE COVERAGES. CERTAIN COVERAGES ARE LIMITED TO LIABILITY FOR CLAIMS THAT ARE FIRST MADE AGAINST THE INSURED AND NOTIFIED TO US DURING THE POLICY PERIOD AS REQUIRED. CLAIM EXPENSES SHALL REDUCE THE APPLICABLE LIMITS OF LIABILITY AND ARE SUBJECT TO THE APPLICABLE RETENTION (S). PLEASE READ THIS POLICY CAREFULLY.

POLICY DECLARATIONS

ITEM 1.	NAMED INSURED	City of Franklin
	ADDRESS	70 E. Monroe Street, Franklin, Indiana, 46131
ITEM 2.	POLICY PERIOD	FROM: November 25, 2015
		TO: November 25, 2016 (12:01 A.M. Standard time at the address shown in Item 1.)
ITEM 3.	POLICY LIMITS OF LIABILITY AND COVERAGES PURCHASED	A. Aggregate Limit of Liability: \$1,000,000 (Aggregate for Each and Every Claim including Claims Expenses)
		B. Sublimit of Liability for Individual Coverage(s) Purchased: \$1,000,000 "Nil" or "N/A" Sublimit of Liability for any coverage indicates that the coverage was not purchased

COVERAGE	PER CLAIM SUBLIMIT OF LIABILITY INCLUDES CLAIM EXPENSES	AGGREGATE SUBLIMIT OF LIABILITY
A. Privacy Liability (including Employee Privacy)	\$1,000,000	\$1,000,000
B. Privacy Regulatory Claims Coverage	\$1,000,000	\$1,000,000
C. Security Breach Response Coverage	\$1,000,000	\$1,000,000
D. Security Liability	\$1,000,000	\$1,000,000
E. Multimedia Liability	\$1,000,000	\$1,000,000
F. Cyber Extortion	\$1,000,000	\$1,000,000
G. Business Income and Digital Asset Restoration	\$1,000,000	\$1,000,000
H. PCI DSS Assessment	\$100,000	\$100,000

ITEM 4. RETENTION (including Claims Expenses):

COVERAGE	EACH CLAIM
A. Privacy Liability (including Employee Privacy)	\$5,000
B. Privacy Regulatory Claims Coverage	\$5,000
C. Security Breach Response Coverage	\$5,000
D. Security Liability	\$5,000
E. Multimedia Liability	\$5,000
F. Cyber Extortion	\$5,000
G. Business Income and Digital Asset Restoration	\$5,000 / 12 hrs waiting period
H. PCI DSS Assessment	\$5,000

ITEM 5. PREMIUM \$5,360

ITEM 6. TERRITORIAL LIMITS Worldwide

ITEM 7. RETROACTIVE DATE Full Prior Acts

ITEM 8. NOTICE OF CLAIM Clyde & Co. US LLP
 101 Second Street, 24th Floor
 San Francisco, CA 94105
 USA
 joan.dambrosio@clydeco.us
 24 Hour Security Breach Hotline: 1-855-217-5204

ITEM 9. NOTICE OF ELECTION RPS Executive Lines
 550 W. Van Buren
 Suite 1200
 Chicago, IL 60607
 USA

ITEM 10. SERVICE OF SUIT Risk Situated in California:
 Eileen Ridley
 FLWA Service Corp.
 c/o Foley & Lardner LLP
 555 California Street, Suite 1700, San Francisco, CA 94104-1520

Risks Situated in All Other States:
 Mendes & Mount
 750 Seventh Avenue, New York, NY 10019

ITEM 11. CHOICE OF LAW New York

FORMS AND ENDORSEMENTS
EFFECTIVE AT INCEPTION

94.102 (01 05) Nuclear Incident Exclusion
94.103 (01 05) Radioactive Contamination Exclusion
94.801 (01 15) INDIANA Amendatory
BCSI-X029 (01 15) Indiana Notice to Policyholders

This is not a valid policy



BCS Insurance Company
2 Mid America Plaza, Suite 200
Oakbrook Terrace, IL 60181

NOTICE: THE POLICY CONTAINS ONE OR MORE COVERAGES. CERTAIN COVERAGES ARE LIMITED TO LIABILITY FOR CLAIMS THAT ARE FIRST MADE AGAINST THE INSURED AND NOTIFIED TO US DURING THE POLICY PERIOD AS REQUIRED. CLAIM EXPENSES SHALL REDUCE THE APPLICABLE LIMITS OF LIABILITY AND ARE SUBJECT TO THE APPLICABLE RETENTION (S). PLEASE READ THIS POLICY CAREFULLY.

CYBER AND PRIVACY LIABILITY POLICY FORM

94.200 (01/15)

In consideration of the payment of the premium and reliance upon the statements made by "You" in the "Application" and subject to the Limit of Liability, exclusions, conditions and other terms of this Policy, it is agreed as follows:

I. COVERAGES

A. PRIVACY LIABILITY (INCLUDING EMPLOYEE PRIVACY)

"We" shall pay on "Your" behalf "Damages" and "Claim Expenses" that "You" become legally obligated to pay in excess of the applicable retention resulting from a "Claim" first made against "You" and reported to "Us" during the "Policy Period" or "Extended Reporting Period" arising out of a "Privacy Wrongful Act" on or after the "Retroactive Date" and before the end of the "Policy Period", harming any third (3rd) party or "Employee".

B. PRIVACY REGULATORY CLAIMS COVERAGE

"We" shall pay on "Your" behalf "Regulatory Fines", "Consumer Redress Funds" and "Claim Expenses" that "You" become legally obligated to pay in excess of the applicable retention resulting from a "Regulatory Claim" first made against "You" and reported to "Us" during the "Policy Period" or "Extended Reporting Period" arising out of a "Privacy Wrongful Act" on or after the "Retroactive Date" and before the end of the "Policy Period".

C. SECURITY BREACH RESPONSE COVERAGE

"We" shall reimburse "Your Organization" for "Crisis Management Costs" and "Breach Response Costs" in excess of the applicable retention that "Your Organization" incurs in the event of a "Security Breach" with respect to personal, non-public information of "Your" customers or "Employees".

"We" will not make any payment under this Coverage unless the "Security Breach" first occurs on or after the "Retroactive Date" and before the end of the "Policy Period" and "You" first learn of the "Security Breach" within the "Policy Period" and report the "Security Breach" to "Us" as soon as practicable within the "Policy Period".

D. SECURITY LIABILITY

"We" shall pay on "Your" behalf "Damages" and "Claim Expenses" that "You" become legally obligated to pay in excess of the applicable retention resulting from a "Claim" first made against "You" and reported to "Us" during the "Policy Period" or "Extended Reporting Period" arising out of a "Security Wrongful Act" on or after the "Retroactive Date" and before the end of the "Policy Period".

E. MULTIMEDIA LIABILITY

"We" shall pay on "Your" behalf "Damages" and "Claim Expenses" that "You" become legally obligated to pay in excess of the applicable retention resulting from a "Claim" first made against "You" and reported to "Us" during the "Policy Period" or "Extended Reporting Period" arising out of a "Multimedia Wrongful Act" on or after the "Retroactive Date" and before the end of the "Policy Period".

F. CYBER EXTORTION

"We" shall reimburse "Your Organization" for the "Cyber-Extortion Expenses" and "Cyber-Extortion Payments" that "Your Organization's" actually pays directly resulting from a "Cyber-Extortion Threat" that "Your Organization" first receives and reports to "Us" during the "Policy Period".

G. BUSINESS INCOME AND DIGITAL ASSET RESTORATION

1. "We" shall pay the "Business Income Loss" that "Your Organization" sustains during a "Period of Restoration" resulting directly from a "Network Disruption" that commences during the "Policy Period", but only if the duration of such "Period of Restoration" exceeds the waiting period set forth in the Policy and such "Network Disruption" results solely and directly from a "Security Compromise" that commenced on or after the "Retroactive Date".
2. "We" shall reimburse "Your Organization" for the "Restoration Costs" that "Your Organization" incurs because of the alteration, destruction, damage or "Loss of Digital Assets" that commences during the "Policy Period" resulting solely and directly from a "Security Compromise", but only if such "Security Compromise" commenced on or after the "Retroactive Date".

H. PCI DSS ASSESSMENT

"We" shall pay on "Your" behalf "Damages" and "Claim Expenses" that "You" become legally obligated to pay in excess of the applicable retention resulting from a "PCI DSS Assessment" first made against "You" and reported to "Us" during the "Policy Period" or "Extended Reporting Period" arising out of a "Wrongful Act" on or after the "Retroactive Date" and before the end of the "Policy Period".

II. DEFENSE, SETTLEMENT, AND INVESTIGATION OF CLAIMS

- A. "We" shall have the right and duty to defend, subject to the applicable policy aggregate limit and applicable "Sublimits Of Liability", exclusions and other terms and conditions of this Policy, any "Claim" against "You" seeking "Damages" which are payable under the terms of this Policy, even if any of the allegations of the "Claim" are groundless, false, or fraudulent and "We" shall have the right to appoint defense counsel.

"We" agree that "You" may settle any "Claim" where the "Damages" and "Claim Expenses" do not exceed fifty percent (50%) of the Retention, provided the entire "Claim" is resolved and "You" receive a full release from all claimants.

"We" shall have the right to make any investigation "We" deem necessary, including, without limitation, any investigation with respect to the "Application" and statements made in the "Application" and with respect to coverage.

The applicable Policy Aggregate Limit and "Sublimits Of Liability" available to pay "Damages" and "Losses" shall be reduced and may be completely "Exhausted" by payment of "Claim Expenses". "Damages", "Losses", "Claim Expenses", "Crisis Management Costs" and "Breach Response Costs" shall be applied against the applicable retention "You" pay.

- B. "We" shall not settle any "Claim" without "Your" consent. If "You" refuse to consent to a settlement or compromise "We" recommend and acceptable to the claimant and elect to contest the "Claim", then:
1. Subject to the applicable limit of liability, our liability for any "Damages" and "Claim Expenses" shall not exceed:
 - a. the amount for which the "Claim" could have been settled, plus the "Claim Expenses" incurred prior to the date of such refusal; and
 - b. fifty percent (50%) of the "Damages" and "Claim Expenses" in excess of the amount in a. above incurred in such "Claim"; provided that "You" bear the remaining fifty percent 50% of the "Damages" and "Claim Expenses" in excess of the amount in a. above incurred in such "Claim" uninsured and at "Your" own risk; and
 2. "We" shall have the right to withdraw from the further defense of such "Claim" by tendering control of the defense to "You".

This clause shall not apply to any settlement where the total of the proposed settlement and incurred "Claim Expenses" do not exceed all applicable retentions.

- C. "We" shall not be obligated to pay any "Damages", "Losses", "Claim Expenses", "Crisis Management Costs" or "Breach Response Costs" or to undertake or continue defense of any "Claim", after the applicable policy aggregate limit or applicable "Sublimits Of Liability" has been exhausted by payment of "Damages", "Losses", "Claim Expenses", "Crisis Management Costs" and/or "Breach Response Costs" or after deposit of the applicable limit of liability in a court of competent jurisdiction, and that upon such payment or deposit, "We" shall have the right to withdraw from the further defense thereof by tendering control of said defense to "You".

III. TERRITORY

This Policy applies to "Claims" made and acts, errors or omissions committed or alleged to have been committed anywhere in the world.

IV. EXCLUSIONS

The coverage under this Policy shall not apply to any "Damages", "Claim Expenses" or "Loss" incurred with respect to any "Claim", or any "Crisis Management Costs", "Breach Response Costs" or other amounts, arising out of or resulting, directly or indirectly, from:

- A. "Bodily Injury", except for mental anguish or emotional distress arising out of a "Privacy Wrongful Act;" or, "Property Damage";

- B. "Your" employment practices or any alleged or actual discrimination against any person or entity on any basis, including without limitation, race, creed, color, religion, ethnic background, national origin, age, handicap, disability, sex, sexual orientation, or pregnancy;
- C. The failure, malfunction or inadequacy of any satellite; any electrical or mechanical failure and/or interruption, including but not limited to electrical disturbance, spike, brownout or blackout; or any outage to gas, water, telephone, cable, telecommunications or other infrastructure, unless such infrastructure is under "Your" operational control; however this exclusion shall not apply to any "Privacy Wrongful Act" that is caused by such electrical or mechanical failure or that is caused by such failure of telephone lines, data transmission lines or other infrastructure comprising or supporting the "Internet";
- D. Fire, smoke, explosion, lightning, wind, water, flood, earthquake, volcanic eruption, tidal wave, landslide, hail, an act of God or any other physical event, however caused;
- E. Breach of any express, implied, actual or constructive contract, agreement, warranty, guarantee or promise, provided, however, this exclusion shall not apply to:
1. any liability or obligation "You" would have in the absence of such contract or agreement;
 2. any breach of "Your" privacy statement; or
 3. any indemnity by "You" in a written contract or agreement with "Your" client regarding any "Privacy Wrongful Act" or "Security Wrongful Act" by "You" in failing to preserve the confidentiality or privacy of personal information of customers of "Your" client;
- F. Any of the following:
1. Any presence of pollutants or contamination of any kind;
 2. Any actual, alleged or threatened discharge, dispersal, release, or escape of pollutants or contamination of any kind;
 3. Any direction or request to test for, monitor, clean-up, remove, contain, treat, detoxify, or neutralize pollutants or in any way respond to or assess the effects of pollutants or contamination of any kind; or
 4. Manufacturing, mining, use, sale, installation, removal, distribution of or exposure to asbestos, materials, or products containing asbestos, asbestos fibers or dust;
 5. Ionizing radiation or contamination by radioactivity from any nuclear fuel or any nuclear waste from the combustion of nuclear fuel;
 6. Actual, potential or alleged presence of mold, mildew or fungi of any kind;
 7. The radioactive, toxic, or explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof; or
 8. The existence, emission or discharge of any electromagnetic field, electromagnetic radiation or electromagnetism that actually or allegedly affects the health, safety or condition of any person or the environment or that affects the value, marketability, condition or use of any property;
- G. Any of the following:
1. Purchase, sale, offer of or solicitation of an offer to purchase or sell securities, or alleged or actual violation of any securities law, including but not limited to the provisions of the Securities Act of 1933, or the Securities Exchange Act of 1934, as amended, the Sarbanes-Oxley Act of 2002, or any regulation promulgated under the foregoing statutes, or any federal, state, local or foreign laws similar to the foregoing statutes (including "Blue Sky" laws), whether such law is statutory, regulatory or common law;
 2. Alleged or actual violation of the Organized Crime Control Act of 1970 (commonly known as "Racketeer Influenced And Corrupt Organizations Act" or "RICO"), as amended, or any regulation

- promulgated thereunder, or any federal, state, local or foreign law similar to the foregoing statute, whether such law is statutory, regulatory or common law;
3. Alleged or actual violation of the responsibilities, obligations or duties imposed upon fiduciaries by the "Employee" Retirement Income Security Act of 1974, as amended;
 4. Alleged or actual anti-trust violations, restraint of trade or unfair competition, including without limitation, violations of the Sherman Act, the Clayton Act or the Robinson-Patman Act, or any other federal, state, local, or foreign laws regulating the same or similar conduct; provided, however, this exclusion H.4 shall not apply to a "Claim" for a "Multimedia Wrongful Act" or "Regulatory Claim";
- H. Any "Act Of Terrorism"; strike or similar labor action, war, invasion, act of foreign enemy, hostilities or warlike operations (whether declared or not), civil war, mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, insurrection, rebellion, revolution, military or usurped power, or any action taken to hinder or defend against these actions; including all amounts, "Damages", or "Claim Expenses" of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing, or in any way relating to the above; however, if "We" allege that by reason of this exclusion any "Damages" or "Claim Expenses" are not covered by this Policy, the burden of proving the contrary shall be upon "You". However this exclusion does not apply to acts perpetuated electronically.
- I. Any of the following:
1. Any claim, circumstance, loss, act, error or omission known by "You" prior to the earlier of the inception date of this Policy or, if this Policy is a renewal, the inception date of the earliest policy "We" issued to "You" for this coverage, provided it was then reasonably foreseeable that such claim, circumstance, loss, act, error or omission could reasonably give rise to a "Claim" or "Loss" covered under this Policy;
 2. Any "Claim" or circumstance previously notified to a prior insurer that could reasonably be expected to be the type of "Claim" or "Loss" covered by this Policy; or
 3. Any circumstance occurring, or act, error, or omission committed prior to the "Retroactive date";
- J. Any criminal, dishonest, intentional violation of the law, unfair or deceptive business practice, fraudulent or malicious act, error or omission committed by "You" with actual criminal, dishonest, fraudulent or malicious purpose or intent; provided, however, this exclusion shall not apply to:
1. "Claim Expenses" incurred in defending any such "Claim" until there is a final adjudication, judgment, binding arbitration decision or conviction against "You" in such "Claim" or an admission by "You" establishing such conduct, or a plea of nolo contendere or no contest by "You" regarding such conduct, in which event "You" shall reimburse "Us" for all "Claim Expenses" that "We" have paid and "We" shall have no further liability for "Claim Expenses" from such "Claim"; and
 2. any of "You" who did not personally commit or personally participate in committing or personally acquiesce in such conduct, except that the exclusion shall apply with respect to "Your Organization" if an admission, final adjudication, or finding in a proceeding separate or collateral to the "Claim" establishes that a current principal, partner, director, or officer of "Your Organization" in fact engaged in such conduct;
- K. Any "Claim" made by or on behalf of:
1. any person or entity within the definition of "You" against any other Insured person or entity within the definition of "You" provided this exclusion shall not apply to an otherwise covered "Claim" under Coverage A made by a current or former "Employee" of "Your Organization"; or
 2. Any entity which:
 - a. Is operated, managed, or controlled by "You" or in which "You" have an ownership interest in excess of fifteen percent (15%) or in which "You" are an officer or director; or

- b. Operates, controls, or manages "Your Organization", or has an ownership interest of more than fifteen percent (15%) in "Your Organization";
- L. "Your" activities as a trustee, partner, officer, director, or "Employee" of any "Employee" trust, charitable organization, corporation, company or business other than "Your Organization";
- M. Any alleged or actual infringement or violation of patent rights or misappropriation, theft, copying, display or publication of any trade secret by, or with active cooperation, participation, or assistance of, "You", any of "Your" former "Employees", "Subsidiaries", directors, officers, partners, trustees, or any of "Your" successors or assignees; or
- N. Any trading losses or trading liabilities; the monetary value of any electronic fund transfers or transactions by or on behalf of "You" which is lost, diminished, or damaged during transfer from, into or between accounts; or the face value of coupons, price discounts, prizes, awards, or any other valuable consideration given in excess of the total contracted or expected amount.
- O. "We" will not provide coverage and will not be liable to pay any "Claim" or provide any benefit hereunder to the extent that the provision of such coverage, payment of such "Claim" or provision of such benefit would expose "Us" to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

With respect to Insuring Coverage G only this Policy does not apply to any "Loss" arising out of, or resulting, directly or indirectly, from:

- P. Any costs of updating, upgrading or remediation of "Your" "Computer systems" or "Your" "Digital Assets"; provided, however, this exclusion shall not apply to "Restoration Costs" otherwise covered under Coverage G.2.;
- Q. Any failure of:
 - 1. Telephone lines;
 - 2. Data transmission lines or wireless communications connection; or
 - 3. Other telecommunications equipment, facilities or electronic infrastructure, including equipment, facilities or infrastructure that supports the operation of computer networks, including the internet, which are Used to transmit or receive voice or data communications and which are not under "Your" direct operational control or, if applicable, not under the direct operational control of "Your Service Provider";
- R. Any seizure, confiscation, nationalization, or destruction of, or damage to or "Loss" of Use of any digital asset or "Your" "Computer Systems" by order of any governmental authority;
- S. Ordinary wear and tear, gradual deterioration of or failure to maintain "Digital Assets" or "Computer systems" on which "Digital Assets" are processed or stored, whether owned by "You" or others;
- T. The physical "Loss" of, damage to or destruction of tangible property, including the "Loss" of use thereof; provided, however, tangible property does not include "Digital Assets", but does include all computer hardware;
- U. any form of third (3rd) party liability or other legal liability, including but not limited to, any lawsuits, claims or demands by any third (3rd) party, "Employee", officer, director or partner.

NOTE: Exclusions P thru U apply to Insuring Coverage G only.

V. DEFINITIONS

A. "Act Of Terrorism" means:

1. any act certified an "Act Of Terrorism" pursuant to the federal Terrorism Risk Insurance Act of 2002 or otherwise declared an "Act Of Terrorism" by any government;
2. any act committed by any person or group of persons designated by any government as a terrorist or terrorist group or any act committed by any person or group of persons acting on behalf of or in connection with any organization designated by any government as a terrorist organization; or
3. the use of force or violence and/or the threat thereof by any person or group of persons, whether acting alone or on behalf of or in connection with any organization or government, committed for political, religious, ideological, or similar purposes, including the intention to influence any government and/or put the public, or any section of the public, in fear.

B. "Application" means all applications, including any attachments thereto, and all other information and materials submitted by "You" or on "Your" behalf to "Us" in connection with the underwriting of this Policy.

C. "Bodily Injury" means injury to the body, sickness, or disease sustained by any person, and where resulting from such injuries, mental anguish, mental injury, shock, humiliation, emotional distress, loss of consortium, or death.

D. "Breach Response Costs" means the following fees, costs, charges or expenses, if reasonable and necessary, that "You" incur in responding to a "Security Breach" during the period of twelve (12) months after "You" first learn of such "Security Breach":

1. computer forensic professional fees and expenses to determine the cause and extent of such "Security Breach";
2. costs to notify customers or "Employees" affected or reasonably believed to be affected by such "Security Breach", including printing costs, publishing costs, postage expenses, call center costs or costs of notification via phone or e-mail;
3. legal fees and expenses to determine whether "You" are obligated under applicable "Privacy Regulations" to notify applicable regulatory agencies or customers or "Employees" affected or reasonably believed to be affected by such "Security Breach", effect compliance with any applicable "Privacy Regulations", draft the text of privacy notifications to customers or "Employees" affected or reasonably believed to be affected by such "Security Breach", and coordinate the investigation of such "Security Breach"; or
4. "Credit Monitoring Expenses"
Provided, however, "We" shall have no obligation to reimburse "You" for such "Breach Response Costs" unless:
(a) "You" provide an opinion that "You" are obligated under applicable "Privacy Regulations" to notify regulatory authorities, customers or "Employees" affected or reasonably believed to be affected by such "Security Breach;" or
(b) "You" voluntarily incur such "Breach Response Costs" with "Our" prior written consent.

"Breach Response Costs" do not include "Your" overhead expenses or any salaries, wages, fees, or benefits of "Your" "Employees".

E. "Business Income Loss" means:

1. Earnings "Loss"; and/or
2. Expenses "Loss".

"Business Income Loss" does not include:

- 1) any contractual penalties;
- 2) any costs or expenses incurred to update, upgrade, replace, restore or otherwise improve any "Computer System" or "Digital Assets" to a level beyond that which existed prior to a "Network Disruption";
- 3) any costs or expenses incurred to identify, remove or remediate computer program errors or vulnerabilities, or costs to update, upgrade, replace, restore, maintain or otherwise improve any "Computer System" or "Digital Assets"; or
- 4) any legal costs or expenses or "Loss" arising out of liability to any third (3rd) party;
- 5) any "Loss" incurred as a result of unfavourable business conditions; or
- 6) any other consequential "Loss" or damage.

F. "Claim" means:

1. A written demand received by "You" for money or services, including the service of a civil suit or institution of arbitration proceedings;
2. Initiation of a civil suit against "You" seeking injunctive relief (meaning a temporary restraining order or a preliminary or permanent injunction);
3. Solely with respect to Coverage B., a "Regulatory Claim" made against "You";
4. A "PCI DSS Assessment"; or
5. Solely with respect to Coverage F., a "Cyber Extortion Threat" made against "You."

Multiple "Claims" arising from the same or a series of related or repeated acts, errors, or omissions or from any continuing acts, errors, or omissions shall be considered a single "Claim" for the purposes of this Policy, irrespective of the number of claimants or "You" involved in the "Claim". All such "Claims" shall be deemed to have been made at the time of the first such "Claim" was made or deemed made under Section IX.A.

G. "Claim Expenses" means:

1. reasonable and necessary fees charged in the defense or settlement of a "Claim" by an attorney whom "We" designate or whom "You" designate with our prior written consent, such consent not to be unreasonably withheld; and
2. all other legal costs and expenses resulting from the investigation, adjustment, defense and appeal of a "Claim", if incurred by "Us" or by "You" with "Our" prior written consent; however, "Claim Expenses" do not include "Your" overhead expenses or any salaries, wages, fees, or benefits of "Your employees" for any time spent in cooperating in the defense or investigation of any "Claim" or circumstance that might lead to a "Claim".

H. "Computer System" means electronic, wireless, web or similar systems (including all hardware and software) used to process data or information in an analog, digital, electronic or wireless format, including computer programs, electronic data, operating systems, and components thereof, including but not limited to laptops, personal digital assistants, cellular phones, media storage and peripheral devices, media libraries, associated input and output devices, networking equipment, and electronic backup equipment. With respect to Insuring Coverage G only "Computer System" means a "Computer System", over which "You" have direct operational control or that is under the direct operational control of a "Service Provider", used to process, maintain or store "Your" "Digital Assets".

I. "Consumer Redress Funds" means any sums of money "You" are legally required to deposit in a fund for the payment of consumer "Claims" due to a settlement of, or an adverse judgment in, a "Regulatory Claim".

- J. "Credit Monitoring Expenses"** means the reasonable and necessary expense of providing free credit report, identity theft protection services, credit monitoring services, credit freezes, healthcare fraud monitoring services, fraud alerts or call center services for customers affected or reasonably believed to be affected by a "Security Breach"; provided, however, "We" shall not be obligated to reimburse "You" for more than one (1) year of credit monitoring services or identity theft protection services for customers who are at least eighteen (18) years old unless there is a rule, regulation, court ruling, requirement by a regulator or statutory requirement requiring otherwise.
- K. "Crisis Management Costs"** means any reasonable and necessary fees and expenses "You" incur with "Our" prior written consent to employ a public relations consultant to avert or mitigate any material damage to any of "Your" brands due to a "Newsworthy Event" that has arisen due to a "Security Breach" or a "Claim" or "Regulatory Claim" for a "Privacy Wrongful Act", regardless of whether the expenses are incurred prior or subsequent to any such "Claim" or "Regulatory Claim" being made against "You".
- L. "Cyber-Extortion Threat"** means a credible threat or connected series of threats made by someone other than a director, trustee or partner of "Your Organization":
1. to introduce "Malicious Code" into "Your" "Computer System";
 2. to interrupt "Your" "Computer System" or interrupt access to "Your" "Computer System", such as through a denial of service attack;
 3. to corrupt, damage or destroy "Your" "Computer System"; or
 4. to disseminate, divulge, or improperly utilize any personal or confidential corporate information residing on "Your" "Computer Systems" taken as a result of a "Network Disruption".
- M. "Cyber-Extortion Payment"** means any sum paid to or at the direction of any third (3rd) party that "You" reasonably believe to be responsible for a "Cyber-Extortion Threat"; provided that:
1. "You" obtain "Our" written consent prior to making such "Cyber-Extortion Payment";
 2. "You" make such "Cyber-Extortion Payment" to terminate the "Cyber-Extortion Threat"; and
 3. the "Cyber-Extortion Payment" does not exceed the amount "We" reasonably believe would have been incurred had such "Cyber-Extortion Payment" not been made.
- N. "Cyber-Extortion Expenses"** means the reasonable and necessary expenses "You" incur with "Our" approval in evaluating and responding to a "Cyber-Extortion Threat". However, "Cyber-Extortion Expenses" do not include "Your" overhead expenses or any salaries, wages, fees, or benefits of "Your" "Employees".
- O. "Damages"** means:
1. Solely with respect to Coverages A, D and E, a monetary judgment, award or settlement, including:
 - a. Pre-judgment interest;
 - b. Post-judgment interest that accrues after entry of the judgment or award and before "We" have paid, offered to pay or deposited in court that part of the judgment or award within the applicable limit of liability; and
 - c. subject to this Policy's terms, conditions, and exclusions, punitive or exemplary "Damages" (where insurable by the applicable law that most favors coverage for such "Damages"); and
 2. Solely with respect to Coverage B, "Regulatory Fines" and "Consumer Redress Funds".
 3. Solely with respect to Coverage H "PCI DSS Assessments".

"Damages" shall not include or mean:

1. "Your" future profits, restitution, or disgorgement of profits; or "Your" cost to comply with any order granting injunctive or non-monetary relief, including specific performance, or any agreement to provide such relief;
 2. "Your" return or offset of fees, charges, royalties, or commissions for goods or services already provided or contracted to be provided;
 3. Fines or penalties of any nature, except "Regulatory Fines", "Consumer Redress Funds" and "PCI DSS Assessments" as identified above;
 4. Any amount "You" are not financially or legally obligated to pay;
 5. Multiple "Damages"; or
 6. Matters that may be deemed uninsurable under the law pursuant to which this Policy may be construed.
- P. "Denial of Service Attack"** means inability of a third (3rd) party to gain access to "Your" "Computer Systems" through the "Internet" due to unauthorized attacks or deliberate overloading of band with connections and/or web servers by means of the sending of substantial quantities of repeat or irrelevant communication or data with the intent of blocking access to the "Computer system" by third (3rd) parties
- Q. "Digital Assets"** means any electronic data, including personally identifiable, non-public information, or computer software over which "You" have direct control or for which such control has been contractually assigned by "Your Organization" to a "Service Provider". "Digital Assets" do not include computer hardware of any kind.
- R. "Earnings Loss"** means the difference between the revenue that "Your Organization" would have earned, based on reasonable projections and the variable costs that would have been incurred, but which "Your Organization" would have saved as a result of not earning that revenue.
- S. "Employee"** means any individual in "Your Organization's" service, including any part-time, seasonal, and temporary "Employee", who is compensated by salary, wages, fees or commissions and over whom "You" have the right to direct and control, but excluding any partner or director of "Your Organization".
- T. "Expenses Loss"** means the additional expenses "Your Organization" incurred to minimize the suspension of business and to continue operations during the "Period of Restoration" that are over and above the cost that "Your Organization" reasonably and necessarily would have incurred to conduct "Your" business had no "Network Disruption" occurred. These additional expenses do not include any "Restoration Costs" or any actual, reasonable and necessary expenses "You" incur in response to a "Network Disruption" in order to prevent, minimize or mitigate any further damage to "Your" "Digital Assets", minimize the duration of a "Network Disruption" or preserve critical evidence of any wrongdoing.
- U. "Extended Reporting Period"** means the period of time after the end of the "Policy Period" for reporting "Claims" as provided in Section VIII. of this Policy.
- V. "Intranet"** means a private computer network inside a company or organization that uses the same kinds of software found on the "Internet", but only for internal use.
- W. "Internet"** means the worldwide public network of computer networks which enables the transmission of electronic data between different users, commonly referred to as the "Internet", including a private communications network existing within a shared or public network platform.

X. "Loss(es) means":

1. **"Business Income Loss";**
2. **"Restoration Costs";** and
3. **"Cyber-Extortion Payments" and "Cyber-Extortion Expenses".**

All "Losses" arising from the same or related underlying facts, circumstances, situations, transactions or events or related "Security Compromises" shall be deemed a single "Loss".

Y. "Malicious Code" means any unauthorized and corrupting or harmful computer code, including but not limited to computer viruses, spyware, Trojan horses, worms, logic bombs, and mutations of any of the proceeding.

Z. "Media Content" means data, digital code, images, graphics, sounds, text or any other similar material.

AA. "Multimedia Wrongful Act" means any of the following acts committed in the ordinary course of "Your" Organizations business in gathering, communicating, reproducing, publishing, disseminating, displaying, releasing, transmitting or disclosing "Media content" via any "Computer System" that "You" own or operate or is operated on "Your" behalf by a third (3rd) party, including any web-based social media authorized or operated by "Your" Organization or any "Internet" or "Intranet" website, or via any non-electronic media:

1. defamation, libel, slander, product disparagement, trade libel, infliction of emotional distress, outrage, outrageous conduct, or other tort related to disparagement or harm to the reputation or character of any person or organization;
2. invasion of or interference with the right to privacy or publicity;
3. false arrest, detention or imprisonment or malicious prosecution;
4. infringement of any right to private occupancy, including trespass, wrongful entry, eviction or eavesdropping;
5. infringement of copyright, domain name, trade dress, title or slogan, or the dilution or infringement of trademark, service mark, service name or trade name;
6. plagiarism, piracy or misappropriation of ideas; or
7. liability regarding any Media Content for which "You" are responsible;

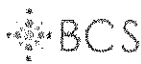
provided always that any "Multimedia Wrongful Act" was committed or alleged to have been committed by "You", or any person for whom or entity for which "You" are legally responsible, including an independent contractor or outsourcing organization.

BB. "Newsworthy Event" means an event that has been caused by a "Claim" or "Security Breach" within one of the coverages which "You" have purchased, that has been publicized through any media channel, including television, print media, radio or electronic networks, the "Internet", and/or electronic mail.

CC. "Network Disruption" means any of the following events:

1. A detectable failure, interruption or degradation of the operation of "Your" "Computer System"; or
2. The denial, restriction or hindrance of access to or use of "Your" "Computer System" or "Your" "Digital Assets" by any party who is otherwise authorized to have access.

More than one such event that results from the same or related underlying facts, circumstances, situations, transactions or "Security Compromises" shall be considered a single "Network Disruption" which commences on the date of the earliest of such events.



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- DD. "PCI DSS Assessment(s)"** means a written demand received by "You" from "Your" Acquiring Bank or a card association (MasterCard, VISA, Discover, American Express or JCB) for a monetary assessment of a penalty or fine due to "Your" non-compliance with "PCI Data Security Standards" further to the terms of "Your" Merchant Services Agreement.
- EE. "PCI Data Security Standards"** (known as PCI DSS) means the published data security standard in effect now or as hereafter amended that all merchants and processors must follow when storing, processing and transmitting cardholder data.
- FF. "Period of Restoration"** means the time period from the commencement of a "Network Disruption" to the earlier of:
1. the date that "Your" "Computer System" is, or with reasonable diligence could have been, restored to the condition and functionality that existed immediately prior to the "Network Disruption"; or
 2. sixty (60) consecutive days after the termination of the "Network Disruption".
- GG. "Policy Period"** means the period of time from the effective date to the expiration date specified in the Policy, or any earlier cancellation date.
- HH. "Privacy Breach"** means a common law breach of confidence, infringement, or violation of any rights to privacy, including but not limited to breach of "Your" privacy statement, breach of a person's right of publicity, false light, intrusion upon a person's seclusion, public disclosure of a person's private information, or misappropriation of a person's picture or name for commercial gain.
- II. "Privacy Regulations"** means any federal, state, local or foreign statute or regulation requiring "You" to limit or control the collection, use of, or access to, personally identifiable, non-public information in "Your" possession or under "Your" control, or obligating "You" to inform customers of the "Unauthorized Access" to or disclosure of such personally identifiable, non-public information, including the following statutes and regulations:
1. The Health Insurance Portability and Accountability Act of 1996 (Public Law 104-191), including Title II requiring protection of confidentiality and security of electronic protected health information, and as amended by the Health Information Technology for Economic and Clinical Health Act (HITECH), any rules and regulations promulgated thereunder as they currently exist and as amended, and any related state medical privacy laws as they currently exist and as amended;
 2. The Gramm-Leach-Bliley Act of 1999, also known as the Financial Services Modernization Act of 1999, including sections concerning security protection and standards for customer records maintained by financial services companies, and the rules and regulations promulgated thereunder as they currently exist and as amended;
 3. Section 5(a) of the Federal Trade Commission Act, 15 U.S.C. 45(a), but solely with respect to alleged unfair or deceptive acts or practices in or affecting commerce;
 4. Federal, state or local privacy protection regulations or laws, such as the California Database Protection Act of 2003 (previously called SB 1386), as they currently exist now or may be amended, associated with the control and use of, or limiting "Unauthorized Access" to, personal information, including but not limited to requirements to post privacy policies, adopt specific privacy controls, or inform customers of breaches of security that has or may impact their personal information;
 5. Federal, state or local data breach regulations or laws, as they currently exist now or in the future, imposing liability for failure to take reasonable care to guard against "Unauthorized Access" to credit or debit account information that is in "Your" possession or under "Your" control;
 6. Identity Theft Red Flags under the Fair and Accurate Credit Transactions Act of 2003;
 7. Federal and state consumer credit reporting laws, such as the Federal Fair Credit Reporting Act (FCRA) and the California Consumer Credit Reporting Agencies Act (CCCAA);
 8. the Children's Online Privacy Protection Act of 1998; or

9. Privacy protection regulations or laws adopted by countries outside of the United States, such as the EU Data Protection Directive and the Canadian Personal Information Protection and Electronic Documents Act, as they currently exist now or may be amended, associated with the collection, control and use of, or limiting "Unauthorized Access" to, personal information.

JJ. "Privacy Wrongful Act" means any "Privacy Breach" or breach of "Privacy Regulations" committed by "You" or by any person or entity for which "You" are legally responsible, including an independent contractor or outsourcing organization.

KK. "Property Damage" means physical injury to or destruction of any tangible property, including the loss thereof. Data is not considered tangible property.

LL. "Regulatory Claim" means:

1. any request for information, civil investigative demand or formal investigation of "You" by an administrative or regulatory agency or similar governmental body concerning a "Privacy Breach" or possible breach of "Privacy Regulations"; or
2. any administrative adjudicative proceeding against "You" by an administrative or regulatory agency or similar governmental body for a breach of "Privacy Regulations".

MM. "Regulatory Fines" means fines, penalties, or sanctions awarded for a violation of any "Privacy Regulation".

NN. "Restoration Costs" means the actual, reasonable and necessary costs "You" incur to replace, restore, or re-create "Your" "Digital Assets" to the level or condition at which they existed prior to sustaining any "Loss". If such "Digital Assets" cannot be replaced, restored or recreated, then "Restoration Costs" will be limited to the actual, reasonable and necessary costs "You" incur to reach this determination. "Restoration Costs" do not include:

1. any costs "You" incur to replace, restore or recreate any of "Your" "Digital Assets" that were not subject to regular network back-up procedures at the time of the "Loss";
2. any costs or expenses incurred to update, upgrade, replace, restore or otherwise improve "Your" "Digital Assets" to a level beyond that which existed prior to sustaining any "Loss";
3. any costs or expenses incurred to identify, remove or remediate computer program errors or vulnerabilities, or costs to update, upgrade, replace, restore, maintain or otherwise improve any "Computer System"; or
4. the economic or market value of any "Digital Assets", including trade secrets.

OO. "Retroactive Date" means the date specified in the Policy.

PP. "Security Breach" means:

1. the loss or disclosure of personal, non-public information of customers or "Employees" in "Your" care, custody or control, including such information stored on paper or on a "Computer System" operated by "You" or on "Your" behalf; or
2. "Theft of data", "Unauthorized Access" to or "Unauthorized use" of personal, non-public information of customers or "Employees" in "Your" care, custody or control, including such information stored on paper or on a "Computer System" operated by "You" or on "Your" behalf;

that results in or may result in the compromise of the privacy or confidentiality of such personal, non-public information.



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More than one "Security Breach" arising from the same or a series of continuous, repeated or related acts, errors, or omissions shall be considered a single "Security Breach", which shall be deemed to have first occurred at the time of the first such "Security Breach".

QQ. "Security Compromise" means:

1. The "Unauthorized Access" or use of "Your" "Computer System" or "Your" "Digital Assets";
2. The unauthorized transmission of computer code into "Your" "Computer System" that causes "Loss" or damage to "Your" "Digital Assets"; or
3. A "Denial of Service Attack" on "Your" "Computer System" that causes "Loss" or damage to "Your" "Digital Assets".

RR. "Security Wrongful Act" means any act, error, or omission committed by "You" or a person or entity for which "You" are legally responsible, including an independent contractor or outsourcing organization, in the conduct of "Computer Systems" security and the protection of the security and confidentiality of "Your" customer records or information, that results in:

1. The inability of a third (3rd) party, who is authorized to do so, to gain access to "Your" "Computer Systems";
2. The failure to prevent or hinder "Unauthorized Access" to or unauthorized use of a "Computer System" operated by "You" or on "Your" behalf, the failure to prevent physical theft of hardware or firmware "You" control, the failure to prevent people or processes security failures, or the failure to prevent false communications designed to trick the user into surrendering personal information (such as "phishing", "pharming" or "vishing"), any of which results in:
 - a. The alteration, copying, corruption, destruction or deletion of, or damage to, electronic data on a "Computer System" operated by "You" or on "Your" behalf;
 - b. Unauthorized disclosure of commercial, personal or private information;
 - c. "Theft of data" (including identity theft); or
 - d. Denial of service attacks against "Internet" sites or "Computer Systems" of a third (3rd) party; or
3. The failure to prevent transmission of "Malicious code" from a "Computer System" operated by "You" or on "Your" behalf to a third (3rd) party's "Computer System".

SS. "Service Provider" means any third (3rd) party that is responsible for the processing, maintenance, protection or storage of "Your" "Digital Assets" pursuant to a written contract directly with "Your Organization". A "Service Provider" does not include any provider of telecommunications services, including "Internet" access, to "You".

TT. "Subsidiary" means any corporation where more than fifty percent (50%) of the outstanding securities representing the present right to vote for the election of such corporation's directors are owned by the Named Insured directly or indirectly, if such corporation was so owned on the inception date of this Policy; or

1. becomes so owned after the inception date of this Policy, provided the revenues of the newly acquired corporation do not exceed fifteen percent (15%) of "Your Organization's" annual revenues as set forth in its most recent audited financial statement; or
2. becomes so owned after the inception date of this Policy, provided that if the revenues of the newly acquired corporation exceed fifteen percent (15%) of "Your Organization's" annual revenues as set forth in its most recent audited financial statement, the provisions of Section IX. G. must be fulfilled.

UU. "Theft Of Data" means the unauthorized taking, misuse or disclosure of information on "Computer Systems", including but not limited to charge, debit, or credit information, banking, financial and investment services account information, proprietary information, and personal, private or confidential information.

- VV. "Unauthorized Access"** means the gaining of access to a "Computer System" by an unauthorized person or an authorized person in an unauthorized manner.
- WW. "Unauthorized Use"** means the Use of a "Computer System" by an unauthorized person or persons or an authorized person in an unauthorized manner.
- XX. "We", "Us" or "Our"** means the underwriters providing this insurance.
- YY. "You" or "Your" or "Yours"** means:
1. the entity named in the Policy (Named Insured) and its "Subsidiaries" (together "Your Organization");
 2. Any present or future director, officer, or trustee of "Your Organization", but only with respect to the performance of his or her duties as such on behalf of "Your Organization";
 3. Any present or future "Employee" of "Your Organization" but only with respect to work done while acting within the scope of his or her employment and related to the conduct of "Your Organization's" business;
 4. In the event that the Named Insured is a partnership, limited liability partnership, or limited liability company, then any general or managing partner, principal, or owner thereof, but only while acting within the scope of his or her duties as such;
 5. Any person who previously qualified as "You" under 2, 3, or 4 above prior to the termination of the required relationship with "Your Organization", but only with respect to the performance of his or her duties as such on behalf of "Your Organization"; and
 6. The estate, heirs, executors, administrators, assigns and legal representatives of any of "You" in the event of "Your" death, incapacity, insolvency or bankruptcy, but only to the extent that "You" would otherwise be provided coverage under this insurance.
 7. Any agent or independent contractor, including any distributor, licensee or sub-licensee, but only while acting on "Your" behalf, at "Your" direction, and under "Your" control
 8. Any third (3rd) party entity (including a HIPAA Covered Entity) required by contract to be named as an insured under this Policy, but only in respect of sums which they become legally obligated to pay (including liability for claimants' costs and expenses) as a result of a "Claim" arising solely out of an act, error or omission committed by "You", provided that:
 - a) "You" contracted in writing to indemnify the third (3rd) party for such a "Claim" prior to it first being made against them; and
 - b) had the "Claim" been made against "You", then "You" would be entitled to indemnity under this Policy.

As a condition to "Our" indemnification of any third (3rd) party they shall prove to "Our" satisfaction that the "Claim" arose solely out of an act, error or omission committed by "You"; and where a third (3rd) party is indemnified as an additional Insured as a result, it is understood and agreed that any "Claim" made by that third (3rd) party against "You" shall be treated by "Us" as if they were a third (3rd) party, not an additional Insured.

VI. LIMITS OF LIABILITY

- A. The amount indicated in the Policy as stated within the Limits of Liability (herein the Policy Aggregate Limit of Liability) is the most "We" will pay in the aggregate under this Policy, under all coverages combined, for:
1. all "Damages", including "Regulatory Fines", "Consumer Redress Funds" and all "Claim Expenses" from all "Claims";
 2. all "Crisis Management Costs" and "Breach Response Costs" from all "Security Breaches"; and
 3. all "Losses"
- regardless of the number of acts, errors, or omissions, persons or entities covered by this Policy, claimants, "Claims", "losses" or "Security Breaches", or Coverages triggered.
- B. When purchased as indicated in the Policy as stated within the Limits of Liability:
1. the amount indicated as the Per Claim/Breach Sublimit of Liability applicable to Coverage A. is the most "We" will pay for all "Damages" and "Claim Expenses" from each "Claim" arising out of a privacy act, subject to the amount indicated as the Aggregate Sublimit of Liability under Coverage A. for all "Damages" and "Claim Expenses" from all such "Claims";
 2. the amount indicated as the Per Claim/Breach Sublimit of Liability applicable to Coverage B. is the most "We" will pay for all "Regulatory Fines", "Consumer Redress Funds" and "Claim Expenses" from each "Regulatory Claim" arising out of a privacy act, subject to the amount indicated as the Aggregate Sublimit of Liability under Coverage B. for all "Regulatory Fines" and "Claim Expenses" from all such "Claims";
 3. the amount indicated as the Per Claim/Breach Sublimit of Liability applicable to Coverage C. is the most "We" will pay for all "Crisis Management Costs" and "Breach Response Costs" from each "Security Breach", subject to the amount indicated as the Aggregate Sublimit of Liability under Coverage C. for all "Crisis Management Costs" and "Breach Response Costs" from all "Security Breaches";
 4. the amount indicated as the Per Claim/Breach Sublimit of Liability applicable to Coverage D. is the most "We" will pay for all "Damages" and "Claim Expenses" from each "Claim" arising out of a security act, subject to the amount indicated as the Aggregate Sublimit of Liability under Coverage D. for all "Damages" and "Claim Expenses" from all such "Claims"; and
 5. the amount indicated as the Per Claim/Breach Sublimit of Liability applicable to Coverage E. is the most "We" will pay for all "Damages" and "Claim Expenses" from each "Claim" arising out of a "Multimedia Wrongful Act", subject to the amount indicated as the Aggregate Sublimit of Liability under Coverage E. for all "Damages" and "Claim Expenses" from all such "Claims"; and
 6. the amount indicated as the Sublimit of Liability applicable to Coverage F. is the most "We" will pay for all "Cyber-Extortion Payments" and "Cyber-Extortion Expenses" from each "Cyber-Extortion Threat" and all "Cyber-Extortion Threats" in the aggregate; and
 7. the amount indicated as the Sublimit of Liability applicable to Coverage G. is the most "We" will pay for all "Business Income" "Loss" and from each "Security Compromise" and all "Security Compromises" in the aggregate; "Restoration Costs" from each "Security Compromise" and all "Security Compromises" in the aggregate such Per Claim/Breach/Cyber-Extortion Threat /Security Compromise Sublimit of Liability and Aggregate Sublimit of Liability being referred to herein as the "Sublimits of Liability", each of which is part of, and not in addition to the, Policy Aggregate Limit.
- C. If any "Claim" or any single "Claim" is covered under more than one Coverage, the highest applicable "Sublimit of liability" shall be the most "We" shall pay as to such "Claim" or single "Claim" and such "Claim" or single "Claim" shall be subject to the highest applicable retention.

VII. RETENTIONS

The retention for each Coverage is stated in the Policy. The applicable retention shall be first applied to "Damages", "Claim Expenses", "Losses", "Crisis Management Costs" and "Breach Response Costs" covered by this Policy and "You" shall make direct payments within the retention to appropriate other parties designated by "Us". "We" shall be liable only for the amounts in excess of the retention, not to exceed the applicable "Sublimit of liability" or Policy Aggregate Limit.

With respect to Coverages A, B, D, E and G the retention shall be satisfied by "Your" payments of "Damages" and "Claim Expenses" resulting from "Claims" first made and reported to "Us" during the "Policy Period" or "Extended Reporting Period". One retention shall apply to each single "Claim" or "Loss" under such Coverages.

With respect to Coverage C and F, the retention shall be satisfied by "Your" payments of "Crisis Management Costs" and "Breach Response Costs" resulting from a "Security Breach" that occurred during the "Policy Period" and is reported by "You" to "Us" during the "Policy Period" or "Extended Reporting Period". One retention shall apply to each single "Security Breach" under such Coverage

With respect to Coverage G., the applicable retention amount set forth in the Policy applies once the "Period of Restoration" resulting from a "Network Disruption" has exceeded the "Waiting Period" in hours set forth in the Policy; then the "Business Income Loss" applicable to the retention amount set forth in the Policy shall be computed as of the commencement of such "Network Disruption".

At "Our" sole and absolute discretion, "We" may pay all or part of the applicable retention, in which case "You" agree to repay "Us" immediately after "We" notify "You" of the payment. The applicable retention shall first be applied to any "Loss" covered by this Policy that is paid by "Us", or by "You" with "Our" prior written consent.

VIII. EXTENDED REPORTING PERIOD

- A. Basic "Extended Reporting Period": In the event of cancellation or non-renewal of this Policy by "You" or "Us", an "Extended Reporting Period" of sixty (60) days immediately following such cancellation or non-renewal shall be automatically granted hereunder at no additional premium. Such "Extended Reporting Period" shall cover "Claims first made and reported to "Us" during such sixty (60) day "Extended Reporting Period" but only in respect of any act, error, or omission committed prior to the date of cancellation or non-renewal, and subject to all other terms, conditions, and exclusions of this Policy. No "Claim" in such sixty (60) day extended reported period shall be covered under this Policy if "You" are entitled to indemnity under any other insurance or would have been entitled to indemnity under such insurance but for the exhaustion thereof.
- B. Optional "Extended Reporting Period": In the event of cancellation or non-renewal of this Policy by "You" or "Us", "You" shall have the right, upon payment in full and not proportionally or otherwise in part, of hundred percent (100%) of the annual premium shown in the Policy, to have issued an endorsement providing a twelve (12) month optional "Extended Reporting Period" from the cancellation or non-renewal date.
 - 1. Such optional "Extended Reporting Period" shall cover "Claims" made and reported to "Us" during this optional "Extended Reporting Period", but only in respect of any "Claim" arising out of any act, error, or omission committed prior to the date of cancellation or non-renewal, and subject to all other terms, conditions, and exclusions of the Policy.

2. In order for "You" to invoke the optional "Extended Reporting Period", the payment of additional premium as stated in this provision must be paid to "Us" within thirty (30) days of the non-renewal or cancellation.
3. At the commencement of the optional "Extended Reporting Period", the entire premium shall be deemed fully earned, and in the event "You" terminate the optional "Extended Reporting Period" for whatever reason prior to its natural expiration, "We" will not be liable to return any premium paid for the optional "Extended Reporting Period".

C. Terms and conditions of basic and optional "Extended Reporting Period"

1. At renewal of this Policy, "Our" quotation of different premium, retention or limit of indemnity or changes in policy language shall not constitute non-renewal by "Us" for the purposes of granting the optional "Extended Reporting Period".
2. The right to the "Extended Reporting Period" shall not be available to "You" where "We" cancel or non-renew due to non-payment of premium.
3. The limit of liability for the "Extended Reporting Period" shall be part of, and not in addition to, the limit of liability for the "Policy Period".
4. All notices and premium payments with respect to the "Extended Reporting Period" shall be directed to "Us" through the entity named in the Policy.

IX. TERMS AND CONDITIONS

A. NOTICE OF CLAIM OR CIRCUMSTANCE THAT MIGHT LEAD TO A CLAIM

1. If any "Claim" is made against "You" during the "Policy Period", then as soon as practicable after "You" become aware of such "Claim", "You" must forward to "Us" through persons named in the Policy every demand, notice, summons or other process "You" or "Your" representative receive.
2. If during the "Policy Period", "You" becomes aware of any act, error or omission that might reasonably give rise to a "Claim" or "Loss", "You" must give written notice to "Us" through persons named in the Policy as soon as practicable during the "Policy Period" of:
 - a. The specific details of the act, error or omission that might reasonably give rise to a "Claim" or "Loss";
 - b. The possible damage which may result or has resulted from the act, error or omission;
 - c. The facts by which "You" first became aware of the act, error, omission or "Loss"; and
 - d. Any "Computer System" security and event logs which provide evidence of the act, error or omission.

Any subsequent "Claim" made against "You" arising out of such act, error or omission or "Loss" which is the subject of the written notice will be deemed to have been made at the time written notice complying with the above requirements was first given to "Us".

3. A "Claim" or "Loss" shall be considered to be reported to "Us" when notice is first given to "Us" through persons named in the Policy or when notice of a Wrongful Act which might reasonably give rise to a "Claim" is first provided in compliance with IX.A.2 above.
4. If "You" report any "Claim", "Loss" or request any payment under this Policy knowing such "Claim", "Loss" or request to be false or fraudulent, as regards amounts or otherwise, this Policy shall become null and void and all coverage hereunder shall be forfeited.

5. Whenever coverage under this Policy would be lost because of non-compliance of Section IX.A.1. relating to the giving of notice of "Claim" or "Loss" to "Us" with respect to which any other of "You" shall be in default solely because of the failure to give such notice or concealment of such failure by one or more "You" responsible for the loss or damage otherwise insured hereunder, then "We" agree that such insurance as would otherwise be afforded under this Policy shall cover and be paid with respect to those of "You" who did not personally commit or personally participate in committing or personally acquiesce in such failure to give notice, provided that those of "You" entitled to the benefit of this provision under Section IX.A.1. have complied with such condition promptly after obtaining knowledge of the failure of any others of "You" to comply therewith, and any such "Claim" or "Loss" was reported during the "Policy Period" or "Extended Reporting Period", if applicable.

However, such insurance as afforded by this provision shall not cover a "Claim" or "Loss" against "Your Organization" if a current principal, partner, director, or officer failed to give notice as required by Section IX.A.1. for a "Claim" or "Loss" against "Your Organization" arising from acts, errors, or omissions that were known to a current principal, partner, director, or officer.

B. ASSISTANCE AND COOPERATION

1. "You" shall cooperate with "Us" in all investigations. "You" shall execute or cause to be executed all papers and render all assistance as requested by "Us". Part of this assistance may require "You" to provide soft copies of "Your" system security and event logs.
2. Upon "Our" request, "You" shall assist in making settlements, in the conduct of suits and in enforcing any right of contribution or indemnity against any person or organization who may be liable to "You" because of acts, errors, or omissions with respect to which insurance is afforded under this Policy; and "You" shall attend hearings and trials and assist in securing and giving evidence and obtaining the attendance of witnesses.
3. "You" shall not admit liability, make any payment, assume any obligation, incur any expense, enter into any settlement, stipulate to any judgment or award or dispose of any "Claim" without "Our" written consent, unless otherwise provided under Section II.
4. As soon as practicable after "You" give "Us" notice of any "Claim", circumstance, "Loss", or "Security Breach", "You" must also give "Us" copies of reports, photographs, investigations, pleadings and all other papers in connection therewith, including allowing "Us" to question "You" under oath at such times as may be reasonably required regarding "Your Organization's" books, records, and any other matters relating to such "Security Breach" or "Claim".
5. In the event of a "Security Breach" or "Loss", "You" must take all reasonable steps to protect "Computer Systems" and personally identifiable, non-public information from further access, disclosure, loss or damage.

C. DUTIES

1. DUTIES IN THE EVENT OF A CYBER EXTORTION THREAT (applicable to Coverage F only)

"You" must assure that the following are done if "You" notify "Us" of a "Cyber-Extortion Threat":

- a. "You" must keep the terms under Coverage F. confidential, to be shared only with necessary management and potential law enforcement authorities in the course of responding to a Cyber-Extortion Threat; and
- b. Cooperate with outside governmental authorities, where necessary, to effectively mitigate the extent and nature of any cyber extortion expenses.

Within three (3) business days of any "Cyber-Extortion Threat", "You" must keep "Us" fully informed of all developments, including any demands.

2. DUTIES IN THE EVENT OF A LOSS (applicable to Coverage G only)

"You" must assure that the following are done if "You" send "Us" a "Loss" notification:

- a. At "Our" request, notify the police, FBI, CERT or other applicable law enforcement authority, central reporting or investigative organization that "We" may designate, if it appears that a law may have been broken;
- b. Immediately take all reasonable steps and measures necessary to limit or mitigate the "Loss";
- c. Send "Us" copies of every demand, notice, summons, or any other applicable information "You" receive;
- d. If requested, permit "Us" to question "You" under oath at such times and places as may be reasonably required about matters relating to this insurance, including "Your" books and records;
- e. Send "Us" a sworn statement of "Loss" containing the information "We" request to resolve, settle or otherwise handle the "Loss". "We" will provide "You" with the necessary forms;
- f. Cooperate with "Us" and counsel "We" may appoint in the investigation of any "Loss" covered by this Policy;
- g. Assist "Us" and counsel "We" may appoint in the investigation or settlement of "Losses";
- h. Assist "Us" in protecting and enforcing any right of subrogation, contribution or indemnity against any person, organization or other entity that may be liable to "You", including attending depositions, hearings and trials; and
- i. Otherwise assist in securing and giving documentation and evidence, and obtaining the attendance of witnesses.

D. SUBROGATION

In the event of any payment under this Policy, "You" agree to give "Us" the right to any subrogation and recovery to the extent of "Our" payments. "You" agree to execute all papers required and will do everything that is reasonably necessary to secure these rights to enable "Us" to bring suit in "Your" name. "You" agree to fully cooperate in "Our" prosecution of that suit. "You" agree not to take any action that could impair "Our" right of subrogation without "Our" written consent whether or not "You" have incurred any un-reimbursed "Loss". Any recoveries shall be applied first to subrogation expenses, second to "Damages" and "Claim Expenses" paid by "Us", and third to the Retention. Any additional amounts recovered shall be paid to "You".

E. INSPECTIONS AND SURVEYS

"We" may choose to perform inspections or surveys of "Your" operations, conduct interviews and review documents as part of our underwriting, our decision whether to provide continued or modified coverage, or our processing of any "Loss". If "We" make recommendations as a result of these inspections, "You" should not assume that every possible recommendation has been made or that "Your" implementation of a recommendation will prevent a "Loss". "We" do not indicate by making an inspection or by providing "You" with a report that "You" are complying with or violating any laws, regulations, codes or standards.

F. OTHER INSURANCE

This insurance shall apply in excess of any other valid and collectible insurance available to "You", including any retention or deductible portion thereof, unless such other insurance is written only as specific excess insurance over the Limit of Liability of this Policy.

G. ACTION AGAINST US

No action shall lie against "Us" or "Our" representatives unless, as a condition precedent thereto:

1. there shall have been full compliance with all terms of this insurance; and
2. until the amount of "Your" obligation to pay shall have been finally determined either by judgment or award against "You" after trial, regulatory proceeding, arbitration or by written agreement between "You", the claimant, and "Us".

Any person or organization or the legal representative thereof who has secured such judgment, award, or written agreement shall thereafter be entitled to make a "Claim" under this Policy to the extent of the insurance afforded by this Policy. No person or organization shall have the right under this Policy to join "Us" as a party to an action or other proceeding against "You" to determine "Your" liability, nor shall "We" be impleaded by "You" or "Your" legal representative.

"Your" bankruptcy or insolvency shall not relieve "Us" of our obligations hereunder.

H. ENTIRE AGREEMENT

By acceptance of the Policy, "You" agree that this Policy embodies all agreements between "You" and "Us" relating to this insurance. Notice to any agent or knowledge possessed by any agent or by any other person shall not effect a waiver or a change in any part of this Policy or stop "Us" from asserting any right under the terms of this Policy; nor shall the terms of this Policy be waived or changed, except by endorsement issued to form a part of this Policy signed by "Us".

I. NEW SUBSIDIARIES/CHANGES IN NAMED INSURED OR YOUR ORGANIZATION

1. During the "Policy Period", if "You" acquire another corporation whose annual revenues are more than fifteen percent (15%) of "Your Organization's" annual revenues as set forth in its most recent audited financial statements there shall be no coverage under this Policy for acts, errors, or omissions committed or allegedly committed by the newly acquired "Subsidiary" unless "You" give "Us" written notice of the acquisition containing full details thereof, and "We" have agreed to add coverage for the newly acquired "Subsidiary" upon such terms, conditions, and limitations of coverage and such additional premium as "We", in "Our" sole discretion, may require.
2. During the "Policy Period", if the Named Insured consolidates or merges with or is acquired by another entity, or sells substantially all of its assets to another entity, or a receiver, conservator, trustee, liquidator, or rehabilitator, or any similar official is appointed for or with respect to the Named Insured, then all coverage under this Policy shall continue to the expiration of the "Policy Period" but only for losses, acts, errors, or omissions that occurred prior to the date of such consolidation, merger or appointment.
3. Should a corporation cease to be a "Subsidiary" after the inception date of this Policy, coverage with respect to such corporation shall continue as if it was still a "Subsidiary" until the expiration date of this Policy, but only with respect to a "Claim" that arises out of any act, error, or omission committed such corporation prior to the date that it ceased to be a "Subsidiary".
4. All notices and premium payments made under this paragraph shall be directed to "Us" through the entity named in the Policy.

J. ASSIGNMENT

"Your" interest under this Policy may not be assigned to any other person or organization, whether by operation of law or otherwise, without our written consent. If "You" shall die or be adjudged incompetent, such insurance shall cover "Your" legal representative "You" as would be covered under this Policy.

K. CANCELLATION AND NON-RENEWAL

This Policy may be cancelled or non-renewed by "You" at any time on request by sending a prior written notice to "Us" stating when thereafter the cancellation will be effective.

1. "We" may not cancel this Policy, except for nonpayment of Premium. If "We" cancel this Policy for non-payment of Premium, "We" will provide "You" with at least twenty (20) days advance written notice.
2. If this Policy is cancelled by "You", "We" shall refund the unearned Premium computed in accordance with the customary short rate table. If this Policy is cancelled by "Us", the refund of paid Premium shall be computed pro-rata. Payment or tender of any unearned Premium by "Us" shall not be a condition precedent to the effectiveness of such termination, but such payment shall be made as soon as practicable. No Premium will be refunded where any "Claims" or circumstances have been notified under this Policy.
3. "We" may non-renew this Policy by providing "You" with at least sixty (60) days written notice before the expiration date. If the notice is given less than sixty (60) days before expiration, Coverage will remain in effect until sixty (60) days after notice is mailed. The Premium due for any period of Coverage that extends beyond the expiration date will be determined pro-rata based upon this Policy's total Premium for the expiring Policy Period.
4. Any offer to renew this Policy on terms involving a change in Retentions, Limit of Liability, Premium or other terms or conditions will not constitute a refusal to renew this Policy.

L. WORDS AND TITLES OF PARAGRAPHS

The titles of paragraphs, section, provisions, or endorsements of or to this Policy are intended solely for convenience and reference, and are not deemed in any way to limit or expand the provisions to which they relate and are not part of the Policy. Whenever the singular form of a word is used herein, the same shall include the plural when required by context.

M. NAMED INSURED AUTHORIZATION

The Named Insured first specified in the Policy has the right and duty to act on "Your" behalf for:

1. The giving and receiving of all notices relating to this insurance;
2. The payment of premiums, including additional premiums;
3. The receiving of any return premiums;
4. The acceptance of any endorsements added after the effective date of coverage;
5. The payment of any retentions;
6. The receiving of any loss payments; and
7. Otherwise corresponding with "Us".

N. REPRESENTATIONS BY YOU

By acceptance of this Policy, "You" agree that the statements contained in the "Application", any "Application" for coverage of which this Policy is a renewal, and any supplemental materials submitted therewith, are "Your" agreements and representations, that they shall be deemed material to the risk assumed by "Us", and that this Policy is issued in reliance upon the truth thereof.

The misrepresentation or non-disclosure of any matter by "You" or "Your" agent in the "Application", any "Application" for coverage of which this Policy is a renewal, or any supplemental materials submitted therewith will render the Policy null and void and relieve "Us" from all liability under the Policy.

O. SERVICE OF SUIT CLAUSE (U.S.A.)

1. It is agreed that in the event of "Our" failure to pay any amount "Claimed" to be due under this Policy, at "Your" request "We" will submit to the jurisdiction of a court of competent jurisdiction within the United States. Nothing in this clause constitutes or should be understood to constitute a waiver of "Our" rights to commence an action in any court of competent jurisdiction in the United States, to remove an action to a United States District Court, or seek a transfer of a case to another court as permitted by the laws of the United States or any state in the United States. It is further agreed that service of process in such suit may be made upon "Our" representative, designated in the Policy, and that in any suit instituted against any one of "Us" upon this contract; "We" will abide by the final decision of such court or of any appellate court, in the event of an appeal.
2. "Our" representative designated in the Policy is authorized and directed to accept service of process on "Our" behalf in any such suit and/or upon "Your" request to give a written undertaking to "You" that they will enter a general appearance upon "Our" behalf in the event such a suit shall be instituted.
3. Pursuant to any statute of any state, territory, or district of the United States which makes provision therefore, "We" hereby designate the Superintendent, Commissioner, or Director of Insurance or other officer specified for that purpose in the statute, or his successor in office, as "Our" true and lawful attorney upon whom may be served any lawful process in any action, suit, or proceeding instituted by or on behalf of "You" or any beneficiary hereunder arising out of this Policy, and hereby designate "Our" representative listed in the Policy as the person to whom the said officer is authorized to mail such process or a true copy thereof.

P. CHOICE OF LAW

Any disputes involving this Policy shall be resolved applying the law designated in the Policy.

Q. ARBITRATION

Any controversy arising out of or relating to this policy or the breach, termination or invalidity thereof shall be settled by binding arbitration in accordance with the commercial arbitration rules, but not the authority or jurisdiction, of the American Arbitration Association (herein "AAA") then in effect. "We" and the Named Insured shall each appoint an arbitrator. Each arbitrator must be disinterested other than the Named Insured or any present or former officers or directors of the Insured. As soon as one party notifies the other of its demand for arbitration and names its arbitrator, the other party agrees to name its arbitrator within thirty (30) days of said notice. Within thirty (30) days of the naming of the second arbitrator, the two arbitrators will select a third arbitrator to be chairman of the panel, other than the Named Insured or any present or former officers or directors of the Insured. Should the two arbitrators not be able to agree on a choice of the third, then the Chief Judge of the chosen competent jurisdiction will make the appointment of such third arbitrator. None of the arbitrators may be current or former officers, directors, or employees of the Named Insured or "Us." The three arbitrators will comprise the arbitration panel for the purposes of this Policy.

Each party to this policy will submit its case with supporting documents to the arbitration panel within thirty (30) days after appointment of the third arbitrator. However, the panel may agree to extend this period for a reasonable time. Unless extended by the consent of the parties, the majority of the three arbitrators will issue a written decision resolving the controversy before them within thirty (30) days of the time the parties are required to submit their cases and related documentation. The arbitrators' written decision will state the facts reviewed, conclusions reached and the reasons for these conclusions. That decision will be final and binding upon the parties in any court of competent jurisdiction.

Each party will pay the fees and expenses of its arbitrator, unless otherwise agreed by the parties. The remaining costs of arbitration will be shared equally by the parties.

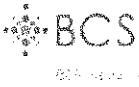
Arbitration will take place in a competent jurisdiction agreed to by the parties.

Any disputes involving this Policy shall be resolved applying the substantive law as designated in Item 11. of the Declarations.

In witness whereof, the company has caused this policy to be signed by its Secretary and its President at Oakbrook Terrace, Illinois.


Terry Hackett
SECRETARY


HFBurham, III
PRESIDENT



BCS Insurance Company
2 Mid America Plaza, Suite 200
Oakbrook Terrace, IL 60181

NUCLEAR INCIDENT EXCLUSION CLAUSE-LIABILITY-DIRECT (BROAD) (U.S.A.)

94.102 (01/15)

This Endorsement, effective at 12:01 a.m. CST, on 11/25/2015 forms part of:

Policy No.: RPS-Q-0127551/1

Issued to: City of Franklin

Issued by: BCS Insurance Company

For attachment to insurances of the following classifications in the U.S.A., its Territories and Possessions, Puerto Rico and the Canal Zone:

Owners, Landlords and Tenants Liability, Contractual Liability, Elevator Liability, Owners or Contractors (including railroad) Protective Liability, Manufacturers and Contractors Liability, Product Liability, Professional and Malpractice Liability, Storekeepers Liability, Garage Liability, Automobile Liability (including Massachusetts Motor Vehicle or Garage Liability),

not being insurances of the classifications to which the Nuclear Incident Exclusion Clause-Liability-Direct (Limited) applies.

This Policy* does not apply:

- I. Under any Liability Coverage, to injury, sickness, disease, death or destruction:
 - (a) with respect to which an insured under the Policy is also an insured under a nuclear energy liability policy issued by Nuclear Energy Liability Insurance Association, Mutual Atomic Energy Liability Underwriters or Nuclear Insurance Association of Canada, or would be an insured under any such policy but for its termination upon exhaustion of its limit of liability; or
 - (b) resulting from the hazardous properties of nuclear material and with respect to which (1) any person or organization is required to maintain financial protection pursuant to the Atomic Energy Act of 1954, or any law amendatory thereof, or (2) the insured is, or had this Policy not been issued would be, entitled to indemnity from the United States of America, or any agency thereof, under any agreement entered into by the United States of America, or any agency thereof, with any person or organization.
- II. Under any Medical Payments Coverage, or under any Supplementary Payments Provision relating to immediate medical or surgical relief, to expenses incurred with respect to bodily injury, sickness, disease or death resulting from the hazardous properties of nuclear material and arising out of the operation of a nuclear facility by any person or organization.
- III. Under any Liability Coverage, to injury, sickness, disease, death or destruction resulting from the hazardous properties of nuclear material, if:
 - (a) the nuclear material (1) is at any nuclear facility owned by, or operated by or on behalf of, an insured or (2) has been discharged or dispersed therefrom;
 - (b) the nuclear material is contained in spent fuel or waste at any time possessed, handled, used, processed, stored, transported or disposed of by or on behalf of an insured; or

- (c) the injury, sickness, disease, death or destruction arises out of the furnishing by an insured of services, materials, parts or equipment in connection with the mining, construction, maintenance, operation or use of any nuclear facility, but if such facility is located within the United States of America, its territories or possessions or Canada, this exclusion (c) applies only to injury to or destruction of property at such nuclear facility.

IV. As used in this endorsement:

"hazardous properties" include radioactive, toxic or explosive properties; "nuclear material" means source material, special nuclear material or by-product material; "source material", "special nuclear material", and "by-product material" have the meanings given them in the Atomic Energy Act 1954 or in any law amendatory thereof; "spent fuel" means any fuel element or fuel component, solid or liquid, which has been used or exposed to radiation in a nuclear reactor; "waste" means any waste material (1) containing by-product material and (2) resulting from the operation by any person or organization of any nuclear facility included within the definition of nuclear facility under paragraph (a) or (b) thereof; "nuclear facility" means:

- (a) any nuclear reactor,
- (b) any equipment or device designed or used for (1) separating the isotopes of uranium or plutonium, (2) processing or utilizing spent fuel, or (3) handling, processing or packaging waste,
- (c) any equipment or device used for the processing, fabricating or alloying of special nuclear material if at any time the total amount of such material in the custody of the insured at the premises where such equipment or device is located consists of or contains more than 25 grams of plutonium or uranium 233 or any combination thereof, or more than 250 grams of uranium 235,
- (d) any structure, basin, excavation, premises or place prepared or used for the storage or disposal of waste, and includes the site on which any of the foregoing is located, all operations conducted on such site and all premises used for such operations; "nuclear reactor" means any apparatus designed or used to sustain nuclear fission in a self-supporting chain reaction or to contain a critical mass of fissionable material. With respect to injury to or destruction of property, the word "injury" or "destruction" includes all forms of radioactive contamination of property.

NOTE: As respects policies which afford liability coverages and other forms of coverage in addition, the words underlined should be amended to designate the liability coverage to which this clause is to apply.

It is understood and agreed that, except as specifically provided in the foregoing to the contrary, this clause is subject to the terms, exclusions, conditions and limitations of the Policy to which it is attached.

RADIOACTIVE CONTAMINATION EXCLUSION CLAUSE-LIABILITY DIRECT (U.S.A.)

94.103 01/15

This Endorsement, effective at 12:01 a.m. CST, on 11/25/2015 forms part of:

Policy No.: RPS-Q-0127551/1

Issued to: City of Franklin

Issued by: BCS Insurance Company

When attached to the Policy, (in addition to the appropriate Nuclear Incident Exclusion Clause-Liability-Direct) provides worldwide coverage.

In relation to liability arising outside the U.S.A., its Territories or Possessions, Puerto Rico or the Canal Zone, this Policy does not cover any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.

All other terms and conditions of this Policy shall remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.



BCS Insurance Company
2 Mid America Plaza, Suite 200
Oakbrook Terrace, IL 60181

INDIANA AMENDATORY ENDORSEMENT

94.801 IN (01/25)

This Endorsement, effective at 12:01 a.m. CST, on 11/25/2015 forms part of:

Policy No.: RPS-Q-0127551/1

Issued to: City of Franklin

This endorsement modifies insurance provided under the following:

CYBER AND PRIVACY LIABILITY POLICY

The following changes are made to the policy:

- I. The following is added to Section IX. TERMS AND CONDITIONS, paragraph K. CANCELLATION AND NON-RENEWAL, item 3.:

"We" need not send notice of non-renewal if "Your" coverage is transferred from "Us" to an affiliated company of "Ours" as a result of a merger, an acquisition or a company restructuring, the transfer results in the same or broader coverage as what is included under this Policy, and "You" have approved such transfer.

- II. Section IX. TERMS AND CONDITIONS, paragraph Q. ARBITRATION is replaced with the following:

Q. ARBITRATION

Any controversy arising out of or relating to this policy or the breach, termination or invalidity thereof shall be settled by non-binding arbitration in accordance with the commercial arbitration rules, but not the authority or jurisdiction, of the American Arbitration Association (herein "AAA") then in effect. "We" and the Named Insured shall each appoint an arbitrator. Each arbitrator must be disinterested other than the Named Insured or any present or former officers or directors of the Insured. As soon as one party notifies the other of its demand for arbitration and names its arbitrator, the other party agrees to name its arbitrator within thirty (30) days of said notice. Within thirty (30) days of the naming of the second arbitrator, the two arbitrators will select a third arbitrator to be chairman of the panel, other than the Named Insured or any present or former officers or directors of the Insured. Should the two arbitrators not be able to agree on a choice of the third, then the Chief Judge of the chosen competent jurisdiction will make the appointment of such third arbitrator. None of the arbitrators may be current or former officers, directors, or employees of the Named Insured or "Us." The three arbitrators will comprise the arbitration panel for the purposes of this Policy.

Each party to this policy will submit its case with supporting documents to the arbitration panel within thirty (30) days after appointment of the third arbitrator. However, the panel may agree to extend this period for a reasonable time. Unless extended by the consent of the parties, the majority of the three arbitrators will issue a written decision resolving the controversy before them within thirty (30) days of the time the parties are required to submit their cases and related documentation. The arbitrators' written decision will state the facts reviewed, conclusions reached and the reasons for these conclusions. That decision will be non-binding upon the parties in any court of competent jurisdiction.

Each party will pay the fees and expenses of its arbitrator, unless otherwise agreed by the parties. The remaining costs of arbitration will be shared equally by the parties.

Arbitration will take place in Indiana in a location convenient to the Indiana policyholder.



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Any disputes involving this Policy shall be resolved applying the substantive law as designated in Item 11. of the Declarations.

All other terms and conditions of this Policy shall remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.

Any controversy arising out of or relating to this policy or the breach, termination or invalidity thereof shall be settled by arbitration in accordance with the commercial arbitration rules, but not the authority or jurisdiction, of the American Arbitration Association (herein "AAA") then in effect.

"We" and the Named Insured shall each appoint an arbitrator. Each arbitrator must be disinterested other than the Named Insured or any present or former officers or directors of the Insured. As soon as one party notifies the other of its demand for arbitration and names its arbitrator, the other party agrees to name its arbitrator within thirty (30) days of said notice. Within thirty (30) days of the naming of the second arbitrator, the two arbitrators will select a third arbitrator to be chairman of the panel, other than the Named Insured or any present or former officers or directors of the Insured. Should the two arbitrators not be able to agree on a choice of the third, then the Chief Judge of the chosen competent jurisdiction will make the appointment of such third arbitrator. None of the arbitrators may be current or former officers, directors, or employees of the Named Insured or "Us." The three arbitrators will comprise the arbitration panel for the purposes of this Policy.

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Each party will pay the fees and expenses of its arbitrator, unless otherwise agreed by the parties. The remaining costs of arbitration will be shared equally by the parties.

Arbitration will take place in a competent jurisdiction agreed to by the parties.

Any disputes involving this Policy shall be resolved applying the substantive law as designated in Item 11. of the Declarations.

All other terms and conditions of this Policy shall remain unchanged.

This endorsement forms a part of the Policy to which attached, effective on the inception date of the Policy unless otherwise stated herein.



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NOTICE TO POLICYHOLDERS REGARDING FILING COMPLAINTS WITH THE DEPARTMENT OF INSURANCE

BCSI-X029 (01/15)

Questions regarding your policy or coverage should be directed to:

BCS Insurance Company
Contact Number: 1-800-621-9215

If you (a) need the assistance of the governmental agency that regulates insurance; or (b) have a complaint you have been unable to resolve with your insurer you may contact the Department of Insurance by mail, telephone or email:

State of Indiana Department of Insurance
Consumer Services Division
311 West Washington Street, Suite 300
Indianapolis, Indiana 46204

Consumer Hotline: (800) 622-4461; (317) 232-2395

Complaints can be filed electronically at www.in.gov/doi

BCS INSURANCE COMPANY
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Oakbrook Terrace, IL 60181

Cyber Liability And Privacy Coverage Application

94.001-2 (01/15)

CERTAIN COVERAGES OFFERED ARE LIMITED TO LIABILITY FOR CLAIMS THAT ARE FIRST MADE AGAINST THE INSURED AND NOTIFIED TO US DURING THE POLICY PERIOD AS REQUIRED. CLAIM EXPENSES SHALL REDUCE THE APPLICABLE LIMITS OF LIABILITY AND ARE SUBJECT TO THE APPLICABLE RETENTION(S). PLEASE READ THE POLICY CAREFULLY.

Applicant means all corporations, organizations or other entities, including subsidiaries, proposed for this insurance.

I. GENERAL INFORMATION

Name of Applicant	City of Franklin
Mailing Address	70 E. Monroe Street
City	Franklin
State	Indiana
ZIP Code	46131
Description of Applicant's Operations	Government

II. INSURANCE TERMS/CURRENT INSURANCE INFORMATION

The following table details the limits and retentions being offered:

Insuring Agreement	Limit	Retention
A. Privacy Liability	\$1,000,000	\$5,000
B. Privacy Regulatory Claims Coverage	\$1,000,000	\$5,000
C. Security Breach Response Coverage	\$1,000,000	\$5,000
D. Security Liability	\$1,000,000	\$5,000
E. Multimedia Liability	\$1,000,000	\$5,000
F. Cyber Extortion	\$1,000,000	\$5,000
G. Business Income and Digital Asset Restoration	\$1,000,000	\$5,000 each claim 12 hrs waiting period
H. PCI DSS Assessment	\$100,000	\$5,000
Proposed effective date	TBD	

III. REVENUES

Indicate the following as it relates to the Applicant's fiscal year end (FYE):

Prior FYE

Total Revenue

\$21,576,153

IV. NETWORK SECURITY

SYSTEMS

1. Does the **Applicant** back up their data at least once a week and store in offsite location(s) or does the outsourcer do so? Yes ☒ No ☐
2. Does the **Applicant** have antivirus and firewalls in place, and are these regularly updated at least once a quarter? Yes ☒ No ☐
3. Is the **Applicant** aware of any circumstances, complaints, claims, loss(es) or penalties/fines levied against the organization in last five (5) years in relation to the risks that this application applies to? Yes ☐ No ☒
- 3a. Did any circumstances, complaints, claims, loss(es) or penalties/fines levied against the organization exceed twenty-five thousand U.S. dollars (\$25,000) in any of the previous five (5) years. Yes ☐ No ☒

If the **Applicant** represents a Healthcare organization, Financial Institution or Legal Services then the following question MUST be answered:

4. Do you have a written policy which requires that personally identifiable information stored on mobile devices (e.g. laptop computers / smartphones) and portable media (e.g. flash drives, back-up tapes) be protected by encryption? Yes ☐ No ☐

* With respect to the information required to be disclosed in response to the questions above, the proposed insurance will not afford coverage for any claim arising from any fact, circumstance, situation, event or act about which any executive officer of the **Applicant** had knowledge prior to the issuance of the proposed policy, nor for any person or entity who knew of such fact, circumstance, situation, event or act prior to the issuance of the proposed policy.

It is a crime to knowingly and intentionally attempt to defraud an insurance company by providing false or misleading information or concealing material information during the application process or when filing a claim. Such conduct could result in your policy being voided and subject you to criminal and civil penalties.

Signature * of Applicant's
Authorized Representative Name
(Printed) (President, CEO or Chief
Information/Security Officer)

Name (Printed)

Title

Date

City of Franklin

Insuring Agreements	Beazley (Lloyds)		Beazley (Lloyds)		CPM	
	Non-Admitted		Non-Admitted		Non-Admitted	
	Limits	Retentions	Limits	Retentions	Limits	Retentions
A Policy Aggregate Limit	\$1,000,000	\$10,000	\$2,000,000	\$10,000	\$1,000,000	\$10,000
A Info Security & Privacy Liability Aggregate	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
B Regulatory Defence & Penalties	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
C Multi-Media	Excl		Excl		\$1,000,000	\$10,000
D PCI Fines & Costs	\$500,000	NA	\$500,000	NA	Excl	
<u>First Party</u>						
A Breach Remediation & Response Individual Fraud Notifications & Resolution	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
B Crisis Management & Public Relations Cyber Extortion	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$100,000	\$0
	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
C System Damage	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
D Data Protection & Business Interruption 1st Party Business Interruption Sublimits	\$1,000,000	\$10,000	\$1,000,000	\$10,000	\$1,000,000	\$10,000
	Unprotected Portable Computer / Media Exclusion		Exc Unencrypted Data			
PREMIUM	\$12,115		\$16,266		\$7,175	

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Signature * of Applicant's
Authorized Representative Name
(Printed) (President, CEO or Chief
Information/Security Officer)

Name (Printed)

Title

Date

From: Jayne Rhoades <jrhoades@franklin.in.gov>
Sent: Thursday, January 07, 2016 8:09 AM
To: Lynnette Gray (lynn@jgmlawfirm.com)
Cc: Vicky Hunter (vickyh@jgmlawfirm.com)
Subject: FW: City of Franklin Cyber Quote
Attachments: City of Franklin Cyber Quote.pdf; 20151211084232443.pdf; Cyber Liab Quotes.pdf

Talked to John last night and as you can see this was discussed in December. As you are aware Joe has been busy this week with the delegation from Kufi. I'll put it on my list for next week.

Thanks. Jayne

From: John W. Auld [mailto:jauld@franklin-insurance.net]
Sent: Wednesday, January 06, 2016 4:39 PM
To: Jayne Rhoades <jrhoades@franklin.in.gov>
Subject: FW: City of Franklin Cyber Quote

Actually, this last one was sent in December. Here you go.

BTW, she responded that she was going to discuss with Joe, Lynn and the IT Commission.

John W. Auld
Franklin Insurance Agency
P.O. Box 189
Franklin, IN 46131

Phone: 317-736-8277
Fax: 317-736-8056
Cell: 317-694-4546

From: John W. Auld [mailto:jauld@franklin-insurance.net]
Sent: Tuesday, December 15, 2015 4:39 PM
To: Janet Alexander (jalexander@franklin.in.gov)
Subject: City of Franklin Cyber Quote

Janet,

Attached is the Cyber Liability quote we discussed this afternoon. After comparing the coverage form with the quotes we got back in June, I would recommend this proposal from BCS. Both quote we received last summer had an exclusion or limitation for unprotected portable computers or unencrypted data. This policy (attached) has no such language and the application never even addresses the issues. The second document is the application, which is simple enough you should need Rick's help. The third document is the quote spreadsheet from June.

How would you like to proceed.

John W. Auld

